

Installation Checklist

1. Make sure lockbox & harness are located in a safe and dry climate, i.e. inside the vehicle away from the windshield.
2. Wiring harness must have an inline fuse holder with a 2amp fuse (both of which are provided in the Installation pack).
3. Before securing the harness, make sure the red light on the harness is lit with the vehicle off, indicating the phone will get power without the vehicle turned on.
4. Before securing the harness also make sure the phone gets a charge from the harness.
5. When mounting the lockbox, make sure the mounting screws don't puncture anything on the other side of the mounting surface.

If phone battery doesn't seem to be holding a charge or phone shuts off:

1. Open box to get to the phone, unplug the cable to the phone and plug it back in to make sure good contact is being made. Look for the battery icon on the display and see if it shows device attached and charging. There should be a way to see if it is charging on the display.
2. If step one doesn't show any charging, look for the black box, which should be under the dash, follow phone cable and you should see a little red LED lite on. If that's not on it means no power is to the unit. If the red lite is on this means there is power to the phone and the battery may be going bad.
3. If no red LED lite is on, there should be an inline fuse under the dash near the fuse panel, check to see if the fuse is not blown. If it is replace fuse (2 amp) and try step one or two.
4. If fuse is good look in fuse panel where the wire is tapped into the fuse panel to make sure connection is still good, you can also find the black ground wire to make sure that's still connected and did not come loose.

After following these steps you should be able to tell if the wiring harness is working, if it seems to be working but still not holding a charge you may try to replace the battery. I suggest charging the phone battery up full before putting it back into the vehicle so you will know it has a full charge and if the battery doesn't it again and the steps were followed it may be the wiring harness went bad.

We do not get very many harnesses back for being faulty, we have had a pretty good record with these harnesses. But with all electronics it can happen as well as batteries going bad.

If you find out that the wiring harness is bad you can call or email Bluewater Wireless and we can send out a replacement; which should be easy to swap out.